

Devon Getaways Limited Cancellation Policy

CANCELLATION POLICY: WHAT TO DO IF YOU NEED TO CANCEL YOUR HOLIDAY

In the unfortunate event that you must cancel your holiday please contact Devon Getaways Ltd, we will also require written confirmation within five working days.

If the reason you are cancelling is covered by your own travel insurance, we will require supporting documentation, depending on the nature of the cancellation.

*If the reason you are cancelling is not covered by your own travel insurance, the cost of the holiday must be paid in full. We will, of course do our best to re-let the accommodation on your behalf; if this were successful, we would refund the cost of your holiday less a £50.00 administration fee & a £30 booking fee. We strongly recommend that you take out appropriate cancellation insurance before placing your booking.

COVID 19 UPDATE:

As of 24th February 2022, you are no longer required to self-isolate if you test positive for COVID-19. As there are no legal restrictions in place, our normal cancellation policy will apply. Please be assured, should restrictions be imposed in the future we will update this page and our policy accordingly.

Upon confirmation of your booking, you have entered a legally binding agreement to pay for the cost of your holiday in full. Every year some guests are unfortunately unable to take their holiday due to unforeseen circumstances. We strongly recommend you take out or have your own insurance for all holidays booked.

*The decision of the Agency is final in all cases.

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